distronode

District AI by Distronode

The receptionist on your Distronode business line, working with Microsoft 365.

Who it is for

Growing businesses that cannot leave the phone unanswered, from one line and one person to agencies and multi-location companies, in three industries especially:

- **Professional services** (law, accounting, consulting, agencies): meetings booked on your Outlook calendar, or a transfer to the named person the caller asked for.
- **Healthcare clinics** (dental, physiotherapy, medical offices): appointments booked while the caller is on the line, in English or Canadian French.
- **Real estate and property** (brokerages, property managers): calls answered after hours and at busy times, with showings booked on your calendar.

What District AI does

District AI answers every call around the clock in a natural voice, books appointments while the caller is still on the line, transfers to a named person on your team when a caller needs one, and writes up every call.

- Picks up live, day or night, with the greeting you wrote and approved, and answers from the hours and services you give it.
- Speaks English and Canadian French, plus Spanish, German, Dutch and Italian, in a voice you choose.
- Takes a message when it cannot answer something, and can transfer the call to a person instead of guessing.
- Lets you listen in, whisper to it, or take the call over from your dashboard.
- Name, number, what they asked for, the transcript and a summary land in your dashboard as the call ends, and a report reaches your inbox.

Assistant	Good afternoon, thanks for calling. How can I help?
Caller	I'd like to book a meeting to plan our spring campaign.
Assistant	I can do Thursday at two or Friday at ten.
Caller	Thursday works.
Assistant	✓ **Booked. I'll text you a confirmation.**

How it works with Microsoft 365

- **Sign in with Microsoft.** You and your team sign in with a Microsoft Entra ID work or school account from any organization, or with a personal Microsoft account.
- **Outlook calendar booking.** District AI reads your real availability and books the appointment on your calendar during the call, through Microsoft Graph (Calendars.ReadWrite).
- **Outlook contact import.** Import your Outlook contacts into your workspace, read-only (Contacts.Read), so callers arrive recognised.
- **Publisher-verified.** The Microsoft Entra app behind all three is publisher-verified for Distronode Corporation. Your organization's administrator may need to approve Distronode for your tenant.

Residency and privacy

- **We never record a call.** We keep a transcript and a summary, not the audio.
- **Four regions.** Your workspace lives in the region you choose: **Montréal**, **Virginia**, **Frankfurt** or **Singapore**.
- **Published sub-processors.** We publish every sub-processor and where each kind of data is kept, including what is still handled outside your region.

How customers buy

- Bought on Microsoft Marketplace and billed by Microsoft, or from a Cloud Solution Provider (CSP) partner (below).
- Four plans (Solo, Starter, Pro, Studio), monthly or annual, each with monthly AI voice minutes and phone numbers.
- Minutes past the allowance are billed per minute, and the customer can set a spending cap.
- On Marketplace, Microsoft opens setup: the customer picks the data region, signs in or signs up, and confirms the Microsoft account the plan was bought by or for.
- On Marketplace, the customer changes or cancels the plan in the Microsoft 365 admin center.
- Or from a CSP partner, who sets the price, bills the customer and handles plan changes; Distronode provides the service and its support.
- Either way, use of District AI is under our Terms.

Contact Distronode sales team, sales@distronode.com
District AI answers in English and French

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